

Lexmark MS - MX series firmware upgrade Notion

Date: April 19th, 2021

Dear Customer,

On April 10th 2021, Nutone-Densi was informed that Lexmark released a firmware update involving the Lexmark MS-MX series. Compatible or refurbished cartridges cannot be recognized by upgraded printers.

Our suggestions:

1. We recommend that you sell your existing inventory as soon as possible.
2. We recommend the customer not to actively upgrade to the latest firmware version.
3. For more details on upgraded products, please do not hesitate to contact your representative.

List of affected products:

OEM Brand	Nutone SKU	OEM	Yield	Color	Printer
Lexmark	RLEX50F1000	50F1000 (501)	1.5K	Mono	MS310/315/410/415/510/610
Lexmark	RLEX51B1000	51B1000	2.5K	Mono	MS/MX317/417/517/617
Lexmark	MICR50F1H00	50F1H00 (501H)	5K	Mono	MS310/315/410/415/510/610
Lexmark	RLEXMS-5	50F1H00 (501H)	5K	Mono	MS310/315/410/415/510/610
Lexmark	RLEXMS-10	50F1X00 (501X)	10K	Mono	MS410/510/610
Lexmark	MICR51B1H00	51B1H00	8.5K	Mono	MS417/517/617 MX417/517/617
Lexmark	RLEX51B1H00	51B1H00	8.5K	Mono	MS417/517/617 MX417/517/617
Lexmark	RLEXMS-20	50F1U00 (501U)	20K	Mono	MS510/610
Lexmark	RLEX52D1000	52D1000 (521)	6K	Mono	MS710/711/810/811/812
Lexmark	RLEXMS-25	52D1H00 (521H)	25K	Mono	MS710/711/810/811/812
Lexmark	RLEXMS-45	52D1X00 (521X)	45K	Mono	MS811/812
Lexmark	RLEXMX-2.5	60F1000 (601)	2.5K	Mono	MX310/410/510/511/610/611
Lexmark	RLEXMX-10	60F1H00 (601H)	10K	Mono	MX310/410/510/511/610/611
Lexmark	RLEXMX-20	60F1X00 (601X)	20K	Mono	MX510/511/610/611
Lexmark	RLEXMX-25	62D1H00 (621H)	25K	Mono	MX710/711/810/811/812
Lexmark	RLEXMX-45	62D1X00 (621X)	45K	Mono	MX711/810/811/812